

# How to control and maintain your Heat Recovery System

## User Guide - Vireo Display Control

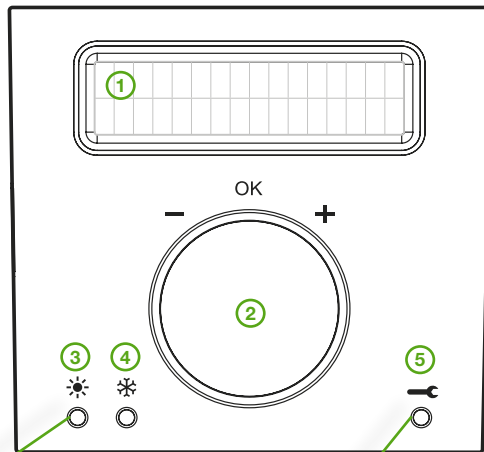


Your home is fitted with a Heat Recovery Ventilation System that is providing fresh air and removing stale air to maximise your comfort and indoor air quality. It is also recovering and reusing heat that would otherwise have been lost, this helps to reduce your heating demand during cold winter months.

Filter maintenance is essential to ensure performance levels are maintained (just like the filter in your Hoover) and once the filters need to be replaced, the system will tell you (see instructions on the right)

This guide covers the basic functions and main controls – see below the main screen and what each icon means. More detailed information is available in the user manual.

- ① Text Display
- ② Control and navigation button
- ③ Summer bypass open (when lit)
- ④ Frost protection mode (when lit)
- ⑤ Service/Fault (required when lit)

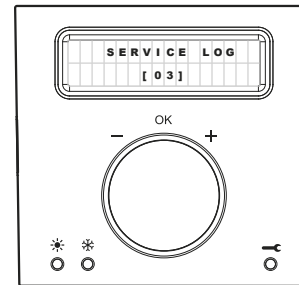


### Summer by-pass

To manually override the Greenwood SummerSMART™ Mode, press the CONTROL button > scroll to User Menu > OK > scroll to SUMMER BYPASS > OK. The current setting status will flash. Rotate the button to desired outcome and press OK.  
Note: Unit will not allow summer bypass to be opened at temperature below 7°C.

### Service Indicator

If the filters or the heat exchanger needs replacing the LED with the Service symbol will appear. To establish what needs to be replaced, you will need to access the Service Menu and review the Service Log.



### Service Log

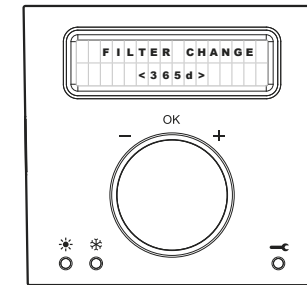
This enables you to identify what your system requires, to view the Service Log:

- Press control button to activate panel
- Scroll to “Service Menu” option and press button to enter
- First option is the “Service Log” which indicates the number of logs for review
- Rotate button and press
- Scroll through each log and press button to return back to main options within the Service Menu

**NOTE: If “fan failure” log is showing please contact Technical Services on +44 (0)1276 408402.**

Filters ensure that air being drawn in from outside the building is suitably filtered of any airborne particles such as dust and pollen before it enters the home. In families where there are allergies and conditions such as asthma this is a crucial part of well-being in a home with heat recovery ventilation.

If filters are clogged, the heat recovery unit won't be able to draw in air at the rate it is supposed to (just like your clogged vacuum filter!). This will then impact airflow rates (both supply and extract), it may introduce noise as the system will be working harder and overall, it will impact the comfort of the home.



### Changing the filters

If the Filter status within the “Service Log” is showing as 0 days the filters will need to be replaced.

- Press control button to activate panel
- Scroll to “Service Menu” option and press button to enter
- First option is the “Service Log” which indicates the number of logs for review
- Scroll to “Filter Change” option and press button
- The request to reset timer will flash
- Press to confirm
- Screen will time out after 30 seconds

### DID YOU KNOW?

We offer a **FREE “Filter Reminder”** service on our website. Scan the QR code or type the link into your web browser and register today.

[www.greenwood.co.uk/homeownerregistration](http://www.greenwood.co.uk/homeownerregistration)

